

Office of Information Technologies

Strategic Plan 2018-2019

Mission

We serve as Notre Dame's trusted technology partner. We collaborate with campus and external constituents to steward the University's digital assets by delivering secure, reliable and efficient technology solutions and expertise that enable Notre Dame to achieve its goals.

Vision

We will deliver robust, dependable, integrated and innovative information technology services and support that will inspire our partners to seek us out from idea inception throughout the solution lifecycle.

Goal 1: Deliver value by making it easy for our students, faculty and staff to have the technology service experiences they expect.

- 1-A: Consolidate service locations and offer more on-line options so faculty, staff and students have easy access to applications and services.
- 1-B: Establish enterprise standards so faculty, staff and students have consistent experiences.
- 1-C: Modernize applications and data management tools so applications and services work well on new devices.

Goal 2: Deliver value by maintaining, optimizing, and evolving Notre Dame's underlying IT infrastructure.

- 2-A: Improve information security and access to information.
- 2-B: Modernize infrastructure and infrastructure administration.

Goal 3: Drive Innovation by delivering the next wave of enterprise applications that will prepare Notre Dame for the upcoming decade.

- 3-A: Provide Innovative applications and services to improve the customer experience.
- 3-B: Drive efficiency through service consolidation.
- 3-C: Implement new services, technologies and systems to continuously improve teaching and learning at Notre Dame.

Goal 4: Drive innovation by partnering with campus departments to meet their business needs and to guide them on the best use of technology.

- 4-A: Expand partnerships with the academy.
- 4-B: Support excellence in stewardship through enhanced programs.
- 4-C: Provide better communications, planning and analysis tools.

Goal 5: Develop talent by recruiting and retaining a workforce of diversity and excellence.

- 5-A: Nurture a "culture of care" for the OIT workforce.
- 5-B: Recruit and retain great people.
- 5-C: Create and support a culture of diversity and inclusion.

Goal 6: Develop talent by continuing to mature leadership and management skills across the OIT and growing our expertise in technologies to support ND's future needs.

- 6-A: Prepare our next generation of IT professionals.
- 6-B: Implement impactful performance management processes.

